

Information Security Policy

At Intero – The Sniffers, we are committed to ensuring the highest standards of information security to protect our data, systems, and the trust of our customers and stakeholders. Our Information Security Management System (ISMS) is designed to align with our strategic business goals and aims to create a secure software platform, build strong customer confidence in our approach to information security, and minimize the impact of any potential incidents.

To support this commitment, we establish clear annual objectives for our ISMS. These objectives are measured regularly. The Chief Information Security Officer (CISO) is responsible for analysing the results and reporting them to top management, providing valuable input for the Management Review process. In addition, specific objectives for individual security controls or groups of controls are outlined in our Statement of Applicability.

Intero – The Sniffers ensures full compliance with applicable legal and regulatory requirements related to information security, including the General Data Protection Regulation (GDPR), as well as our contractual obligations. A comprehensive list of these obligations is maintained in our internal List of Legal, Regulatory and Contractual Obligations.

Information security controls are selected based on our Risk Assessment and Risk Treatment Methodology, and their implementation status is documented in the Statement of Applicability.

Our leadership plays a critical role in maintaining and improving our ISMS to ensure that the ISMS is properly implemented and resourced. The CISO oversees day-to-day operations of the ISMS and regularly reports on its performance. The management team conducts a formal review of the ISMS at least once a year, or sooner if significant changes occur, to confirm its continued suitability, adequacy, and effectiveness.

Intero – The Sniffers fosters a strong culture of security awareness throughout our organisation. The CISO is responsible for implementing training and awareness programs to ensure all employees understand their role in safeguarding information. Each asset owner is accountable for maintaining the confidentiality, integrity and availability of the assets under their responsibility. All security incidents or weaknesses must be promptly reported to the CISO to ensure appropriate action is taken.

Through these measures, Intero – The Sniffers reinforces its commitment to maintaining a robust and trustworthy information security environment for all its stakeholders.

Philippe Guldemont
Managing Director



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